



Now Hiring

Loss Control Manager

It is an exciting time to join our team as we introduce a new management position. **Kent & Essex Mutual Insurance** is a well-established, local, mutual insurance company that prides itself on professional, friendly customer service provided by employees who understand our policyholder needs and put our customers first. Our office is located in Chatham, Ontario.

Reporting to the President & CEO, the Loss Control Manager is responsible for the overall management and leadership of all Loss Control functions. Your focus will be to manage and build a loss control team whose main function is to assess risks and provide consultative services to our underwriters and broker partners while driving results through leadership, development and engagement.

The Manager will set operational expectations for the team of loss control professionals providing a consistently high level of expertise and service standards. In support of this, the Loss Control Manager will develop procedures for handling current and emerging risk exposures and will communicate/provide training to our underwriters and broker partners.

As an experienced Loss Control professional you will be expected to design, develop, implement and monitor programs to improve the underwriting, risk selection and profitability of our business.

In this role, the Manager will also be responsible for completing inspections through work similar to direct reports based on business needs. Use of your own vehicle for driving to risk inspections as well as for travelling to meetings or training is required.

Qualifications

The ideal candidate has an understanding of risk control techniques and analysis, underwriting, and claims adjusting functions, as well as strong interpersonal and negotiation skills.

- **Education:** Bachelor's degree in safety, engineering, fire science, insurance or business management preferred.
- **License/Certification/Designation:** A minimum of one of the following designations, such as: Chartered Insurance Professional (CIP), Canadian Risk Management (CRM), Canadian Registered Safety Professional (CRSP), or other recognized designation preferred. Valid Ontario Driver's Licence with a clear Motor Vehicle Driver (MVR) report with no major violations and/or convictions is also required.
- **Experience:** Minimum of 5-10 years of relevant risk control experience in the property & casualty industry, plus 2 years supervisory or management experience preferred with demonstrated leadership of experienced technical / professional personnel.
- **Knowledge:** Expert knowledge of safety and risk management practices and principles including various building, fire and safety codes. General knowledge of farm, commercial and residential construction practices, environmental issues, electrical systems, electrical safety and PPE plus a strong understanding of the fundamental role of Loss Control as well as the Mutual Insurance Industry.
- **Skills/Competencies:** Advanced verbal and written communication skills to interact with all levels of internal and external contacts. Advanced technical skills (e.g. thermal analysis and inspection techniques). Interpersonal skills to interact with leadership, internal business partners and peers. Leadership and influencing skills including the ability to resolve disagreements quickly and effectively. Ability to prioritize work/time. Ability to operate a personal computer and learn/use applicable systems.
- **Values:** Regularly and consistently demonstrates the mission, vision and values of Kent & Essex Mutual Insurance.

What Do We Offer?

- A stable and progressive environment that values integrity, respect, cooperation, teamwork and a little bit of fun!
- Opportunity for continual skill development and career growth.
- A competitive compensation package with health / dental benefits and a pension plan.
- A focus on a positive work-life balance while working with an amazing team!

Apply Today

Qualified candidates are invited to forward their resumes in confidence to the attention of Human Resources hr@kemutual.com by 4:00 pm on Friday February 1, 2019.

For more information about **Kent & Essex Mutual Insurance** and to learn about our rich history in our community please visit our website www.kemutual.com. We thank all applicants for their interest and wish to advise that only those candidates selected for an interview will be contacted. Appropriate accommodations will be provided upon request throughout the hiring process as required under the Accessibility for Ontarians with Disabilities Act (AODA).